



👤 26 years
♀ Female
📍 Peste hotare

Contact details are available for a fee.
Details here:
<https://www.rabota.md/ro/prices/cv>

Dispatcher | Coordinator | Customer Support | Client Service Manager (EN/RU)

About me

I have experience working with clients across different service levels, from high-volume environments to premium clients. I focus on clear communication, reliable service, and effective teamwork.

Work experience

Art Director · Karaoke Club · Peste hotare
June 2022 - July 2024 · 2 years 1 month

- Creating and managing work schedules for the art team (8-12 people)
- Conducting interviews and onboarding new team members
- Training staff and monitoring performance quality
- Resolving conflict situations with guests and within the team

Skills: Stress resistance, Team Working

Customer Service Consultant · Department Store · Peste hotare
September 2019 - September 2020 · 1 year 1 month

- Consulting clients on loyalty programs
- Issuing loyalty cards
- Resolving customer issues and inquiries
- Informing clients about current promotions and offers

Skills: Team Working, Stress resistance

Customer Service / Floor Manager · Movie theater · Peste hotare
August 2018 - September 2019 · 1 year 2 months

TOP Skills

- **Stress resistance** · 4 years
- **Team Working** · 4 years

Preferences

- Full-time
- Flexible
- In shifts
- Part-time
- Remote

Languages

- **Romanian** · Don't know
- **Russian** · Native
- **English** · Fluent

Skills

- Responsibility
- Stress resistance
- Conflict Resolution
- Team Working
- Fast learner

- Consulting clients on the loyalty program
- Issuing loyalty cards
- Resolving customer issues
- Selling movie tickets and concession products

Skills: Team Working, Stress resistance

Desired industry

- Call Center / Back Office

Education: Higher

Institute of Culture

Graduated in: 2024

Faculty: Music Performance

Speciality: Vocal Performance

Peoples' Friendship University

Graduated in: 2024

Faculty: Philology

Speciality: Philology