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# Dispatcher

## About me

A dynamic professional with a dual specialization in health and customer service, I have excelled in diverse roles ranging from specialized consulting to logistics management. I am eager to bring this unique perspective and my trilingual communication skills to contribute to your company's objectives. My period of professional exploration, which included a cultural exchange program in the USA, has strengthened my adaptability and provided me with a global understanding of service excellence.

## Work experience

**Car hauling customer support (English)** · Cannot disclose for the moment · Chişinău

*October 2025 - Present · 2 months*

- Team collaboration
- Fluent English communication
- Active listening skills
- Professional and empathetic tone
- Familiarity with transportation documents
- Knowledge of routes, delivery windows, and ETAs
- Customer-oriented approach
- Team collaboration

Skills: Attitude and Work Ethic, Problem Solving and Critical Thinking, Logistics and Operational Knowledge, Communication and Customer Interaction

**Dispatcher (3 Car Hauler)** · Cannot disclose at the moment · Remote Work

*August 2025 - September 2025 · 2 months*

Skills: Stress management, Load tracking & reporting, Basic data management, Dispatch software proficiency, Problem-solving skills, Broker & client relations, Time management, Route Planning, Load coordination

**WAITER** · RESTAURANT "PEPPER STEAK&SHAKE" AURA NET SRL · Timişoara

*April 2025 - July 2025 · 3 months*

👤 24 years  
♂ Male  
📍 Chişinău  
💰 1 200 EUR

## TOP Skills

- **Team Collaboration & Sales Achievement** · 1 year
- **Industry Awareness** · 1 year
- **Customer Relationship Management** · 1 year
- **Merchandising & Curation** · 1 year
- **Product Knowledge & Education** · 1 year
- **Personalized Consultation** · 1 year

## Preferences

- Full-time
- Part-time
- In shifts
- Flexible
- Remote
- Hybrid
- In-house

## Languages

- **Romanian** · Native
- **Russian** · Fluent
- **English** · Fluent

## Skills

- Analytical & Planning Tools
- Regulatory & Operational Expertise
- Technical Knowledge of Equipment
- Problem Solving & Crisis Management
- Negotiation Skills
- Documentation & Communication
- Route Planning & Load Management
- Stress Management
- Customer-oriented mindset
- Multilingualism
- Specialized health-related competencies
- High adaptability and resilience
- Organization and logistics management
- Exceptional communication and interpersonal skills

Skills: Teamwork & Support, Billing & Payment, Order & Service Management, Menu & Product Knowledge:, Guest Service & Communication

**ARTISTIC FRAGRANCE ADVISOR** · LA MODE  
PARFUMERIE · Timișoara

*March 2024 - March 2025 · 12 months*

Skills: Team Collaboration & Sales Achievement, Industry Awareness, Customer Relationship Management, Merchandising & Curation, Product Knowledge & Education, Personalized Consultation

**MULTIPURPOSE CLERK** · LEEVERS LOCAVORE ·  
Denver, CO USA

*July 2022 - September 2022 · 3 months*

Skills: Positive Communication, Brand Advocacy, Efficiency & Attention to Detail, Hospitality & Guest Experience, Product Knowledge & Recommendations, Customer Service & Interpersonal Skills

**COFFEE BARTENDER** · STARBUCKS · Denver, CO  
USA

*July 2022 - September 2022 · 3 months*

Skills: Punctuality, Reliability, Responsiveness, Problem-solving, Customer service excellence, Effective communication, Situational awareness, Calm under pressure

**EVENTS STAFF** · DENVER EVENT STAFFING · Denver,  
CO USA

*June 2022 - September 2022 · 4 months*

Skills: Restocking, Food and Beverage Management, Guest Services and Hospitality, Event Support and Coordination, Crowd Management and Control, Event Security and Guest Safety

**COFFEE BARTENDER** · SUPPORT DEAL SRL ·  
Timișoara

*March 2022 - June 2022 · 4 months*

Skills: Cash handling & payment processing, Inventory management, Order management, Customer service, Food safety & hygiene, Beverage preparation

**VOLUNTEER IN A KINESIOTHERAPY CLINIC ·****ORTOKINETICA VMC SRL · Timișoara***September 2021 - February 2022 · 6 months*

Skills: Designing individually tailored exercise and education programs, Knowledge of various treatment methods, Enhancing physical health

**HYPERMARKET SHOP WORKER · AUCHAN****ROMÂNIA SA · Timișoara***October 2021 - January 2022 · 4 months*

Skills: Product Knowledge, Sales & Promotion, Customer Service, Merchandising & Store Organization, Logistics & Inventory Management

**BIKE COURIER · HCL ONLINE ADVERTISING SRL ·****Timișoara***October 2021 - November 2021 · 2 months*

Skills: Teamwork & adaptability, Communication skills, Customer service, Route planning & optimization

**BAR STAFF · SMOKENCLUBS SRL · Iași***June 2021 - August 2021 · 3 months*

Skills: Hookah regulations, Compliance with shisha, Guest-focused service delivery, Inventory management and restocking, Bar menu planning and presentation, Needs assessment and personalized recommendations, Customer interaction, Hookah preparation and service, Shisha

**Desired industries**

- Logistics / Transport
- Sports / Beauty
- Medicine / Pharmacy / Health

**Education: Higher****Universitatea de Vest din Timișoara***Graduated in: 2024*

Faculty: Sport și Educație Fizică

Speciality: Kinetoterapie și Motricitate Specială

## **Courses, trainings**

**Advanced USA truck dispatching course in real time by  
Ann White**

*Graduated in 2025*

Organizer: "Ursu Enterprises LLC" MC 009317