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# Call Center Operator

## About me

I am an organized and detail-oriented person with strong communication skills. I actively participate in university projects and competitions, working effectively in teams. Playing team sports has also helped me build discipline, leadership, and resilience.

## Desired industry

- Call Center / Back Office

## Education: Secondary

### Universitatea Tehnica a Moldovei

*Currently studying*

Faculty: Facultatea Calculatoare, Informatică și Microelectronică (FCIM)

Speciality: Tehnologia informației

## Courses, trainings

### University coursework in Teamwork, Communication, and IT

*Graduated in 2024*

Organizer: Cărbune Natali

### Self-taught: Excel, Google Sheets, and Microsoft Office tools (Word, PowerPoint)

*Currently studying*

### Participation in university workshops on leadership and communication

*Graduated in 2023*

👤 21 years

♀ Female

📍 Chișinău

💰 800 EUR

## Preferences

- Flexible
- Full-time
- Part-time
- In shifts
- Remote

## Languages

- **Romanian** · Medium
- **Russian** · Native
- **English** · Fluent

## Skills

- Critical thinking and attention to detail
- Ability to give constructive feedback
- Basic knowledge of spreadsheets (Excel)
- Google Sheets
- Basic computer literacy
- Adaptability to remote work