EC

👤 19 years

♀ Female

◎ Chișinău

▭ **800 USD**

TOP Skills

- **Teamwork** · *6 months*
- **Benevolent** · *4 months*
- **Management of Stress** · *4 months*
- **Beautiful speech** · *3 months*
- **Knowledge of Russian** · *3 months*

Preferences

- Full-time
- In-house
- Remote

Languages

- **Romanian** · Don't know
- **Russian** · Native
- **English** · Communication

Skills

- Patient
- Responsibly
- Purposeful
- Benevolent
- Management of Stress
- Teamwork

Customer Service Specialist Russian and/or English

About me

I am a dedicated and responsible specialist with sales experience. I have the skills to effectively communicate with clients, manage time and solve non-standard tasks. I strive for professional growth and am ready to develop further.

I confidently use a PC to solve various tasks. English at the B1-B2 level allows me to communicate internationally, and in my free time I study Spanish for myself. I have good video editing skills in CapCut, which allows me to create high-quality and creative video materials.

Work experience

Call-Center Operator · Telefonika · Chișinău
September 2024 - November 2024 · 3 months

- Stress tolerance.
- The ability to find individual contact with people.
- Proficiency in Russian.
- PC ownership at the level of a confident user.

Skills: Beautiful speech, Knowledge of Russian, Teamwork

Operator call-center · Target Call · Voronezh
October 2023 - January 2024 · 4 months

I received incoming calls and provided consultations on the products and services provided by the company. doubled the company's sales volume.

Skills: Benevolent, Management of Stress, Teamwork

Desired industries

- IT, Tech
- Design / Web Design / Graphics
- Art / Entertainment

Education: Specialized secondary

Voronezh State Forestry University
Graduated in: 2023
Speciality: Designer by industry

Courses, trainings

3D Designer
Graduated in 2023
Organizer: Skillbox

Raw Cake Pastry Chef
Graduated in 2018

Python Website designer and Python game developer
Graduated in 2019

Actress
Graduated in 2019
Organizer: Voronezh Yeralash