



♂ Male

📍 Chişinău

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# Chief Information Officer | IT Consultant | Head of IT

## About me

IT Executive with 18 years of international experience in IT Infrastructure, Business Applications and Technological Innovations in Retail, FMCG, Education and Machinery at Danone, H&M, Komatsu, FIFA and Kiabi.

Capable of defining and executing IT Strategy in line with business objectives to get full potential from IT Services to satisfy business needs in a cost-efficient way. Able to drive IT Innovations based on global best practices and to ensure security and compliance are at the core of every IT solution. Proficient in managing IT budgets, optimizing IT operations and support, and leading high-performing teams to achieve success in the ever-evolving IT landscape.

Solid technical background, commercial mindset and delivery focus. Extensive experience in Project Management in Waterfall and in Agile / Scrum methodologies. Multicultural international background with knowledge of 5 languages

## Work experience

**Interim Chief Information Officer** · VERUM · Chişinău

*November 2022 - Present · 2 years 10 months*

Management of insourcing IT company in the holding – development of IT strategy, IT financial management, international team leadership, projects pipeline supervision, external vendor / contracts management and business relationships management. Reporting to holding CFO. Team size: 25 people in 2 countries.

Achievements:

- Performed IT Audit, developed IT strategy for IT company and for the entire holding
- Standardized and centralized IT budgeting, Business Applications development and support processes
- Approved and implemented ERP, CRM and Microsoft Azure hybrid infrastructure improvement
- Negotiated SLA, OLA and new contracts with Business Units, implemented regular IT-BU C-level committees

## TOP Skills

- **Team Management** · 18 years
- **IT Strategy** · 16 years
- **1C Enterprise** · 14 years
- **ERP implementation** · 13 years
- **1C** · 10 years
- **1C УПП** · 8 years

## Languages

- **Romanian** · Medium
- **Russian** · Native
- **English** · Fluent
- **French** · Communication
- **Gagauzian** · Native
- **Turkish** · Medium

## Skills

- Business Relationship Management
- Financial Management
- Innovation Management
- Systems Integration
- LMS
- CRM
- ERP
- Team Management
- IT Architecture
- IT Service Management
- IT Management
- IT Strategy

## Driving licence

Category: B

Skills: SLA, OLA, Управление ИТ, 1С ERP, CRM, IT Audit, IT Strategy, IT Budget, ERP implementation, ERP support, CRM implementation, 1С Enterprise, Team Management

### **Chief Information Officer (CIO) · CAMBRIDGE INTERNATIONAL SCHOOL · Москва**

*July 2020 - October 2022 · 2 years 4 months*

Member of Senior Leadership Team responsible for IT Strategy, IT Budgeting and Finance planning, IT Infrastructure, Business Applications, IT Services. Business relationship management with key stakeholders – Heads of Functions and Heads of Schools. Reporting to CEO. Team size: 14 in 6 locations in 2 countries.

Achievements:

- IT Audit and IT Department reorganization. Introduction of centralized lifecycle of Business Applications Management from Business Needs analysis until Business Processes Automation
- Centralized and standardized IT Support and IT Infrastructure giving -15% in IT Operations costs
- Implemented ERP, CRM Microsoft Dynamics 365, Microsoft Office 365, Microsoft Azure, LMS, IaaS, cloud, corporate web sites, budgeting and invoicing system with significant increase in turnover and reduction in expenses

Skills: Microsoft Dynamics 365, Office 365, Microsoft Azure, IaaS, 1С, 1С ЗУП, 1С Школьное Питание, IT Strategy, IT Strategy Development, IT Budget, Financial Planning, IT Infrastructure, Business applications management, Stakeholders management, Team Management, Conducting of IT Audit, IT Audit, Business processes automation, ERP Implementation, CRM Implementation, LMS Implementation, Website Management, 1С Enterprise

### **IT Innovations and Business Applications Manager · DANONE · Москва**

*July 2018 - June 2020 · 2 years*

Business relationships management, development and approval of Innovations and Business Applications Roadmaps in line with Global IT and with local business needs in matrix organizational structure. Governance, IT Security, Budgeting, team leadership and projects portfolio management. Selection and assessment of innovative ideas, cost-benefit analysis, launch of Proof of Concepts (PoC) and MVPs, roll-outs coordination. Reporting to CIO and to Global Innovations Director in Paris. Team size: 13 in 4 locations in 3 countries.

Achievements:

- Assessed 70+ innovative ideas based on BlockChain, IoT, Big Data, AR/VR/MR, AI, Robotic Process Automation (RPA). Launched 7 PoCs, successfully rolled-out 3 innovations in the region and 1 worldwide
- Implemented AI Image Recognition for global SFA Salesforce.com and reduced time of store visit by 3 times
- Developed AI Chat Bot for Business Service Center (BSC) reducing manual work by 85%

- Launched RPA for Finance and HR on BluePrism platform resulting in -65% of time spent
- Established Regular IS-Business C-level committees that increased satisfaction of business stakeholders
- Implemented ServiceNow as projects management tool and CRM for IT and BSC
- Coordinated projects and support of the following solutions – SAP ERP, SAP SuccessFactors, SAP Concur, Payroll, Oracle PeopleSoft, web portals, Cornerstone OnDemand LMS, EdCast, SSO, SaaS, IaaS, cloud, integrations

Skills: IoT, Big Data, AR/VR/MR, AI, RPA, ServiceNow, SAP ERP, SAP, SAP SuccessFactors, Oracle PeopleSoft, CSOD LMS, ИТ стратегия, Business Relationship Management, IT roadmap, IT innovations management, Cost Benefit Analysis, PoC, MVP, IT Project Management, IT Portfolio Management, International IT team management, IT Strategy, IT Standards, Team Management

### **IT Service Delivery Manager (project) · FIFA · Москва**

*January 2018 - July 2018 · 6 months*

Coordinated delivery and configuration of IT Services and Equipment for FIFA World Cup 2018. Delivered 1000+ connections, 48 server rooms, 3000 clients within 2 months for 50k guests. Coordinated 50+ suppliers and functions. Reporting to FIFA Switzerland with 100% SLA. Team size: 160 in 8 locations.

Skills: SLA, IT Service Desk, ИТ Мониторинг, IT Service Management, IT Project Management, Management of Suppliers, Vendor Relationship Management, Team Management, IT infrastructure, Stakeholder Management

### **Interim IT Director (project) · KIABI · Москва**

*June 2016 - November 2017 · 1 year 6 months*

Built local IT processes in line with Global IT standards for French fashion retailer. Local IT transformation. Delivered 10 new stores. Successfully passed IT compliance audit. Implemented self-service omnichannel retail system. Reporting to CFO. Team size: 7.

Skills: Omnichannel, 1C, 1C ЗУП, IT processes management, Global IT, IT Standards, IT Audit, Omnichannel systems implementation, Team Management, Project Management, 1C Enterprise, IT strategy

### **Senior IT Project Manager (project) · X5 RETAIL GROUP · Москва**

*March 2015 - April 2016 · 1 year 2 months*

Automation of a new food factory producing 150 tons of food products per day. Technologies: SAP ERP, SAP EWM, SAP HCM, MES System. Partners: Deloitte, SAP, Accenture, IBM, PwC, BearingPoint. Team size: 25.

Skills: SAP ERP, SAP EWM, SAP, SAP HCM, MES, 1C ERP, 1C MES, Project Management Software, Manufacturing Automation, Vendor Relationship Management, Management of Suppliers, SAP Implementation, Team Management

### **Head of Information Technology · H&M · Москва**

*August 2010 - February 2015 · 4 years 7 months*

Member of Senior Leadership Team reporting to CEO with matrix reporting line to Regional CIO in Sweden. Coordinated multinational IT team both internal and outsourced, responsible for IT Strategy, Financial planning and IT Budgeting, IT Infrastructure, Business Applications and IT Services. Team size: 27 in 4 countries.

Achievements:

- Launched H&M online – eCommerce web-site, applications for Android and iOS with \$100+ million turnover
- Planned, approved and administrated over \$20 million yearly IT Budget with 5% precision
- Delivered without delay IT Infrastructure and IT Services for opening of 140+ new retail stores, 7 offices, 20,000 sqm Distribution Center
- Completed IT expansion into 3 new countries and launched 2 new multi-million brands: Monki and COS, with all necessary customizations and localizations in software, IT services and process
- Automated HR/Payroll, staff time management, goods inventory, electronic document management (EDI EDIM) with integrations with core systems – SAP, IBM Cognos, A+ resulting in significant costs reduction

Skills: ECommerce, IBM Cognos, SAP, 1C, 1C ЗУП, 1C УПП, IT Strategy, Team Management, Project Management, Project Portfolio Management, IT expansion, Business Relationship Management, ERP implementation, Management of Suppliers, 1C Enterprise

### **Head of IT | System Administrator · KOMATSU · Москва**

*June 2006 - August 2010 · 4 years 3 months*

IT Services, IT Infrastructure, Applications and IT Team leadership in line with IT Strategy and IT Budget to support Business Processes in 5 branches of company in the region. Reporting to CFO | CIO. Team size: 12 | 2.

Achievements:

- Implemented ERP, IBM Cognos TM1, Parts Management System on .NET, Global plant MES system BAAN, electronic document flow and integrations with ERP
- Passed international SOX (Sarbanes-Oxley Act) IT Compliance Audit
- As System Administrator was responsible for Microsoft Exchange, AD, DNS, DHCP, DBMS (Oracle, MS SQL Server), Linux and Windows Servers, storages, desktops, laptops, back-up/recovery, BGP4 WAN AS, Cisco IPT, Cisco ASA, Avaya IP Office

Skills: IBM Cognos TM1, 1C УПП, 1C, IT Management, IT team management, ERP, ERP Implementation, MES, EDI, Sarbanes-Oxley Act (SOX) Compliance, Systems admisitrason, DBMS, Network Administration, IT infrastructure, 1C Enterprise, IT Strategy, Team Management

## **Desired industries**

- Top Management
- IT, Tech

## **Education: Higher**

### **Moscow Power Engineering University**

*Graduated in: 2008*

Faculty: Information Technologies and Computer Science

Speciality: Automation and Control

## **Courses, trainings**

### **Digital Transformation | Online**

Organizer: BCG and University of Virginia

### **Corporate Innovations Management, Design Thinking | Paris**

*Graduated in 2019*

Organizer: Danone

### **Business System Management | Tokyo**

*Graduated in 2008*

Organizer: Komatsu

### **Project Management Professional (PMP, PPS) | Stockholm**

*Graduated in 2013*

Organizer: H&M

### **Human resource management in IT | Moscow**

*Graduated in 2013*

Organizer: IT Expert

### **ITIL Service Offerings and Agreements (ITIL-SOA) | Moscow**

*Graduated in 2021*

Organizer: IT Expert

### **ITIL Foundation | Moscow**

*Graduated in 2013*

Organizer: IT Expert

### **ITIL Practitioner | Moscow**

*Graduated in 2018*  
Organizer: IT Expert

**Agile Project Management**

*Graduated in 2019*  
Organizer: LinkedIn Learning

**TOGAF 10 Foundation | Online**

*Graduated in 2024*  
Organizer: Coursera