



👤 26 лет
 ♀ Женский
 📍 Кишинев

in

Языки

- **Румынский** · Средний
- **Русский** · Свободно владею
- **Английский** · Средний

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Head of QA

Обо мне

Lead Skills

Strategic Thinking
 Organization skills
 Mentoring & training skills
 Analytic skills
 Resource Management
 Attention to detail
 Delegation

Team Guidance
 Time Management
 Stakeholder Engagement
 Transparency

Adaptability
 Conflict Resolution
 Team Collaboration
 Obstacle Resolution
 Feedback Delivery
 Clarity in Expectations

Technical Skills

Types of testing
 Testing methodologies
 Web Testing
 Mob Testing
 APK Testing
 Cross browser testing

JIRA
 TestRail, XRay
 Confluence
 Postman
 Swagger
 Report Portal
 Twinkle
 Chrome Dev Tools
 Slack
 Recrutee
 People Force
 Grafana
 Open VPN

Pritunl
C o m m u n i c a t i o n S k i l l s
Clear communication
Active listening
Effective communication
Constructive feedback
Negotiation skills
Emotional intellect
Presentation skills
Problem resolution
Decision making
Organization skills

Опыт работы

Head of QA · Kivork · Кишинев

Август 2023 - Июль 2024 · 11 месяцев

A product company that develops websites for selling airline tickets and related products. Worked on CRM, Backoffice, Communication systems and directly on the client website.

Leadership and Team Coordination:

- Coordination of QA teams, control of releases and regression testing, checking the use of test coverage
- Holding one-on-one meetings.
- Resolving conflicts between development and QA teams.
- Department resource management.
- Managing the automation team.
- Identifying priority flows for automation in production

Test Management and Quality Assurance:

- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.
- Collecting metrics on regression automation.
- Prioritizing functional areas for testing.
- Tracking and managing defect logs, prioritizing and resolving issues.
- Preparing test reports and providing statistics and analytics on product quality to management.

Documentation and Workflow Management:

- Overseeing the updating of Confluence space.
- Defining workflows for teams.
- Creating onboarding checklists tailored to team directions.

Knowledge Transfer and Training:

- Recording training videos for onboarding and knowledge transfer.
- Creating PDP for Lead QA.
- Creating PDP for Manual QA.
- Conducting technical checks for Lead QA.
- Conducting technical checks for Manual QA.

Recruitment and Staffing:

- Reviewing CVs, conducting interviews, and approving job offers.

Communication and Collaboration:

- Ensuring effective communication between QA and other teams (development, analytics, product management).
- Participating in meetings and discussions, providing feedback and recommendations for process improvements.

QA Lead · Kivork · Кишинев

Декабрь 2022 - Август 2023 · 9 месяцев

Leadership and Team Coordination:

- Coordinating the QA teams, distributing tasks, and monitoring their execution.
- Holding one-on-one meetings.
- Analyzed the situation in the teams, prescribed the workflow and established the process.

Test Management and Quality Assurance:

- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.
- Creation and control of updating traceability matrix.
- Prioritizing functional areas for testing.
- Resource management in teams.
- Tracking and managing defect logs, prioritizing and resolving issues.
- Preparing test reports and providing statistics and analytics on product quality to management.
- Monitoring automated test results

Documentation and Workflow Management:

- Overseeing the updating of Confluence space.
- Defining workflows for teams.
- Creating onboarding checklists tailored to team directions.

Professional Development and Training:

- Recording training videos for onboarding and knowledge transfer.
- Creating PDP for Manual QA.
- Conducting technical checks for Manual QA.

Recruitment:

- Conducting interviews and preparing feedback.

Communication and Collaboration:

- Ensuring effective communication between QA and other teams (development, product management).

QA Engineer · Kivork · Кишинев

Ноябрь 2020 - Декабрь 2022 · 2 года 1 месяц

Software Testing Knowledge and Skills:

- Good knowledge of the types, principles, and methodologies of software testing.
- Good understanding of test design techniques and ability to put them into practice.

- Experience with cross-browser testing, web, mobile, and application manual testing.
- Conducting various types of testing: functional, regression, and API testing.
- Experience of using Chrome Dev Tools.

Test Documentation and Traceability:

- Developing and maintaining test documentation: creating and updating test cases and checklists.
- Working with a traceability matrix to ensure full coverage of requirements.
- Logging and tracking bugs, ensuring their resolution.
- Updating Confluence documentation: documenting core workflows and functionalities in accordance with project changes.

Release Management and Final Testing:

- Release management.
- Involvement in the preparation and release of new software versions, including final testing before release.

Knowledge Transfer and Training:

- Conducting knowledge transfer sessions for knowledge sharing and training new employees.
- Training new employees and sharing knowledge within the team to enhance overall competency levels.

Collaboration and Communication:

- Closely collaborating with developers and project managers to clarify requirements and resolve identified issues.
- Participating in meetings and discussions aimed at improving product quality.

QA Engineer · Impostar Service SRL · Кишинев

Ноябрь 2018 - Ноябрь 2020 · 2 года 1 месяц

A company developing casino websites and related games. Tested games and various payment systems on websites, mobile applications and APKs.

Manual Testing:

- Manual testing of sites, mobile, and desktop applications.
- Performing in-depth quality assurance, reviewing software, finding bugs, and taking notes on their locations and reproduction steps.

Product Life-Cycle Involvement:

- Included in all product life-cycle stages, working on staging, upload, and production releases.
- Testing products during development to provide the highest quality to clients.

Quality Assurance and Reviews:

- Performing in-depth quality assurance, reviews on software, finding bugs, and taking notes of where they are and how they can be reproduced.
- Making notes of non-technical mistakes, including typos or grammar errors, for the appropriate team and ensuring correct localization of products.

Coordination and Collaboration:

- Coordinating testing activities with the QA Manager and Project Manager.

- Reviewing reports of other QA team members and participating with them in meetings before sending bugs back to programmers.

Bug Management:

- Registration of bugs in the bug tracking system.

- Assisting developers with issue analysis.

Support and Maintenance:

- Supporting main projects by conducting complex daily checks of basic functionalities.

Желаемая отрасль

- ИТ, Технологии

Образование: Нет образования