



30 ani  
 Masculin  
 Chişinău  
 30 000 MDL

## Preferințe

- Full-time
- Remote

## Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Franceză** · Mediu

**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

# Dispatcher remote

## Despre mine

- Possess strong commitment to team environment dynamics with the ability to contribute expertise and follow leadership directives at appropriate times
- Thrive in a team environment and work well with others
- Enjoy working as a team member as well as independently
- Respecting others' points of view through engagement and interest.
- Using relevant knowledge, know-how, and skills to explain and clarify thoughts and ideas.
- Listening to others when they communicate, asking questions to better understand.
- Easily interact with people
- Don't break under pressure
- Dealing with difficult customers
- Able to work with a big amount of information

## Experiența profesională

**Dispatch assistant** · Glorificator · Chişinău  
*Septembrie 2020 - Prezent · 5 ani 3 luni*

Prepare the jobs for the drivers  
 Prepare their trips and schedule  
 Work with electronic logbook  
 Confirm customers with their pick ups and drop offs time  
 Arrange helpers for the drivers all across Canada

**Sales agent, Customer support** · Glorificator · Chişinău

*Aprilie 2019 - August 2020 · 1 an 5 luni*

- preparing offers for the customer.
  - answering calls and e-mails on a daily basis.
  - providing assistance to the customers
  - resolving any incoming issues or misunderstandings.
  - working on the Canada market
- Effectively present companies' services over the phone, email and livechat

Prepare accurate moving estimates and follow pricing guidelines  
Perform follow-ups (by telephone, email, and sms) on pending estimates and quotes  
Maintain direct contact with customers to answer questions and resolve issues prior to the move  
Provide customer support services to booked customers  
Keep an accurate and detailed record of actions taken  
Achieve and exceed daily and monthly booking targets

### **Lead generator** · Development Aid · Chişinău

*August 2018 - Ianuarie 2019 · 6 luni*

- Planning and preparing presentations
- Communicating development services to prospective clients
- Guiding Clients and/or Prospects to the Database & making online and/or on phone / video conference presentations on how to use the portal
- Selling the service and make new clients
- After Sale follow up

### **Summer Work- Waiter** · Mayor Capo di Corfu · Corfu

*Iunie 2017 - Septembrie 2017 · 4 luni*

Taking orders from customers  
Speaking with native english speakers, from UK,USA

### **Domeniul dorit**

- Logistică / Transport

### **Studii: Superioare**

**Alecu Russo , Balti State University**

*Absolvit în: 2018*

Facultatea: Letters

Specialitatea: Translator English- French