



37 ani  
 Masculin  
 Chișinău  
 6 000 MDL

## Preferințe

- Full-time

## Limbi

- **Română** · Fluent
- **Rusă** · Nu cunosc
- **Italiană** · Fluent
- **Engleză** · Fluent

## Permis de conducere

Categorie: B  
 Cu automobil personal

**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

# Product specialist, operator call center

## Despre mine

Fishing, Travelling, Music Composing.  
 Leadership,  
 coordination,  
 teambuilding,  
 administration

## Experiența profesională

**Operator Call Center** · Concentrix Belfast · Belfast  
*Ianuarie 2015 - Iulie 2015 · 6 luni*

The job resume answer the phonecalls in Italian language and offer technical support for bluetooth audio devices like headsets.

**Operator Call Center** · Contact Center RO S.R.L.,  
 Cluj-Napoca · Cluj-Napoca  
*August 2013 - August 2014 · 1 an 1 lună*

The job resumed to taking phonecalls in Italian language, to interview individuals and companies from Italy, and register the informations in the internal system.

**Operator Call Center** · SYKES Enterprises Eastern  
 Europe S.R.L., Cluj-Napoca · Cluj-Napoca  
*Septembrie 2012 - August 2013 · 12 luni*

The job resume answer the phonecalls in Italian language and offer technical support for Smartphones and Tablets and register the informations in the internal system.

## Studii: Medii

**Istituto Maurizio Eula Racconigi Superiore", Italy;**  
*Studiez la moment*  
 Specialitatea: Mecanic Industrial

## **Cursuri, training-uri**

### **Empathy Course**

*Absolvit în 2013*

Organizator: Sykes Enterprises

### **Sound Designer Course**

*Absolvit în 2009*

Organizator: IAL Piemonte Torino

### **IT Course in Microsoft Word and AutoCAD**

*Absolvit în 2006*

Organizator: Istituto Maurizio Eula Racconigi Superiore