



**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

👤 32 ani  
♂ Masculin  
📍 Chișinău

## TOP Competențe

- Team work · 2 ani

## Preferințe

- Full-time

## Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent

# Dispatcher

## Despre mine

- Spirit de echipa
- Dinamism
- Capacitate de adaptare si comunicare
- Toleranta
- Punctualitate
- Creativitate

## Experiența profesională

**Vehicle & Cargo Claims Specialist** · Nova Lines · Chișinău

*Aprilie 2025 - Prezent · 6 luni*

Triage incidents and secure the scene

Gather and preserve evidence (photos, dashcam, ELD/ECM, telematics)

Obtain driver and witness statements with diagrams

Assess liability and coverage under policy terms/endorsements

Liaise with law enforcement; obtain reports and citation details

Issue preservation/spoliation letters and manage evidence holds

Set, monitor, and adjust claim reserves; control leakage

Negotiate with /TPAs/insurers on liability and damages

Prepare demand packages; pursue subrogation and Arbitration Forums filings

Manage third-party property damage and bodily injury claims

Review estimates and invoices; authorize payments within authority

Competențe: Team work

**Driver Trainer** · CRC Transport · Chișinău

*August 2023 - Aprilie 2025 · 1 an 9 luni*

Develop and conduct training programs for new and existing drivers, covering topics such as safety regulations, vehicle operation, and company policies

Creating video content to keep Driver's updated with new company and industry regulations

Conduct assessments and evaluations to measure the effectiveness of training programs.

Identify areas for improvement and implement corrective actions  
Stay updated on industry regulations and best practices to ensure training programs are current and compliant.

Mentor and coach drivers on safe driving practices, customer service, and professional conduct.

Assist in the onboarding process for new drivers, including orientation sessions and paperwork completion.

Collaborate with fleet management to address driver performance issues and implement corrective actions

Competențe: Team Work

### **Safety Supervisor** · Nova Lines · Chișinău

*Ianuarie 2021 - Mai 2023 · 2 ani 4 luni*

- Team Management
- Personnel Coaching
- Guide the coordinators on their day by day duties
- DataQ Violations
- Preparing and maintaining DQ files (Driver Qualification files)
- Submitting and performing Pre-Employment and Annual Clearinghouse
- Studying, analyzing and maintaining HOS
- Establishing a proper workflow for each subdivision of safety department
- Developing and implementing new ideas
  - Creating SOPs Ensuring that the Safety department is providing professional and qualified customer service to our contractors
  - Collaborating with Operations and Maintenance departments to ensure that our contractors follow the FMCSA regulation, company incentives, and policies

### **Customer Service Representative** · Fortus Group · Chișinău

*Ianuarie 2020 - Mai 2020 · 4 luni*

Adding loads on the Board  
Scheduling Appointments  
Tucking the drivers  
Updating the customers

### **Barist-chelner** · Kimbo Bar&Showroom · Chișinău

*Mai 2017 - August 2018 · 1 an 4 luni*

Prepararea bauturilor Non alcoolice-alcolice  
Prepararea cafelei și bauturilor pe baza de cafea.  
Inventarierea barului.  
Deservirea oaspetilor.

**Barmen-Barista** · Robert's Coffee · Chişinău

*Septembrie 2015 - Martie 2017 · 1 an 6 luni*

Prepararea bauturilor Nonalcolice-Alcolice.

Ingrijirea si Inventarierea barului.

## **Domeniul dorit**

- Logistică / Transport

## **Studii: Superioare incomplete**

**UPS "Ion Creanga"**

*Studiez la moment*

Facultatea: Limbi Straine

Specialitatea: Translator