



Contact details are available for a fee.
Details here:
<https://www.rabota.md/ru/prices/cv>

Consultant call-center

About me

observant, hardworker, careful, accurate, fast

Work experience

Dispatcher · C.R.C. Transport LLC · Chișinău

December 2024 - January 2025 · 2 months

coordinating drivers, managing schedules, optimizing routes, handling emergency calls, and maintaining detailed records, emphasizing skills in communication, multitasking, problem-solving, and using dispatch software (GPS) under pressure to ensure smooth, safe, and efficient operations for transport, logistics, or emergency services

Skills: Dispatcher

OPERATOR CUSTOMER-SUPPORT-AGENT ·

ROSLINSOLUTIONS S.R.L. · Chișinău

November 2023 - July 2024 · 8 months

Customer support in behalf their requests and issues, broker inserts of new trips mostly by the phone, e-mailing, using google maps for locating clients and cars, dispatching, primary data entry fulfl, register of car accidents and sending info further, making notes about complains and every thing happens through the trips, reporting special cases to responsible ones.

Skills: Customer support

ACCOUNTING-OPERATOR · C.I.A. "ASITO" S.A. ·

Chișinău

February 2008 - February 2015 · 7 years 1 month

Evidence, statistics, processing of the reports, introducing the primary data in database, perfectation of the contracts, insurance policies and invoices, evidence of cash from cash desk and transfers.

Skills: ACCOUNTING-OPERATOR

INSURANCE AGENT · C.I.A. "ASITO" S.A. · Chișinău

为人，38岁

男

Chișinău

13 000 MDL

TOP Skills

- **ACCOUNTING-OPERATOR** · 7 years
- **INSURANCE AGENT** · 2 years
- **Customer support** · 9 months
- **Dispatcher** · 2 months

Preferences

- Full-time
- Part-time
- In-house
- Hybrid
- Remote

Languages

- **Romanian** · Native
- **Russian** · Native
- **English** · Communication
- **Spanish** · Elementary

Skills

- Good communications skills gained through my experience as insurance agent
- Accounting operator and customer support with clients and another company's
- Vendors and providers

August 2005 - February 2008 · 2 years 7 months

Driving licence

Category: B

Looking for new clients, consulting clients about types of insurance, maintain good relations with clients from portfolio by informing them about date of insurance renewal and costs, perfection of the contracts and insurance policies, collecting money and processing reports to company.

Skills: INSURANCE AGENT

Desired industry

- Call Center / Back Office

Education: Higher

UNIVERSITY "PERSPECTIVA-INT"

Graduated in: 2013

Faculty: MANAGEMENT

Speciality: SMALL AND MEDIUM BUSINESS MANAGEMENT

COLLEGE OF FINANCE AND BANKING FROM CHISINAU

Graduated in: 2007

Faculty: ACCOUNTANTING

Speciality: ACCOUNTANT