



**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

## Support agent

### About me

Self-development, Responsibility

### Work experience

#### Support Agent · KeepUp Systems · Chişinău

*April 2025 - August 2025 · 5 months*

Communication with customers through tickets and chats.  
Make records about customers in CRM and Google Sheets.  
Consider complaints.

Report technical and other problems to your manager.

Skills: Customer Service, Technical Support, Team Working

#### StoreKeeper · S.R.L Aridon · Chişinău

*May 2024 - October 2024 · 6 months*

Unloading and loading goods

-Preparing things for delivery to stores

-Chipping things

-Maintaining warehouse cleanliness

Skills: Team Working

### Desired industry

- Service Staff

### Education: Incomplete higher

#### Republic of Moldova State University

*Currently studying*

Faculty: University, Faculty of linguistics

Speciality: Spanish-English

👤 23 years

📍 Chişinău

### TOP Skills

- **Team Working** · 10 months
- **Customer Service** · 5 months
- **Technical Support** · 5 months

### Preferences

- Full-time
- In-house

### Languages

- **Romanian** · Fluent
- **Russian** · Native
- **English** · Fluent
- **Spanish** · Elementary

### Skills

- - Confident PC user - Knowledge of Microsoft Office - Basic knowledge of programming - Blind typing - Problem solving