



👤 18 years
 ♀ Female
 📍 Chişinău
 💰 500 USD

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

English speaking customer support operator

About me

Motivated and enthusiastic individual with a strong interest in the travel and tourism industry. Recently graduated from Petru Zadnipro Highschool, I possess excellent communication and organizational skills, and I am eager to begin my career as a English speaking customer support operator. Passionate about customer service and helping people plan unforgettable travel experiences. Ready to learn, adapt quickly, and contribute to a dynamic team. During my school years, I studied intensively subjects like foreign languages, geography and communication, and I was an active participant in school events in English (public speaking) and team projects.

Work experience

Casier · Kaufland · Chişinău

April 2025 - Present · 3 months

- Greet customers warmly and assist them during the checkout process
- Operate cash registers, barcode scanners, and payment terminals
- Receive payments by cash, card, or other methods and give correct change
- Handle refunds, returns, and exchanges according to store policies
- Maintain cleanliness and organization of the checkout area
- Monitor checkout supplies and restock as needed
- Assist customers with questions about products, prices, and promotions
- Ensure that all transactions are accurately recorded in the system

Skills: Problem solving, Adaptability, Team Working, Communication skills, Cash handling and accuracy, Customer service skills

Desired industry

TOP Skills

- **Problem solving** · 3 months
- **Adaptability** · 3 months
- **Team Working** · 3 months
- **Communication skills** · 3 months
- **Cash handling and accuracy** · 3 months
- **Customer service skills** · 3 months

Preferences

- Full-time
- In-house

Languages

- **Romanian** · Native
- **Russian** · Communication
- **English** · Fluent

Skills

- Strong communication skills
- Customer-focused attitude
- Passion for travel and tourism
- Fast learner and adaptable
- Fluent in English (C1 level)

- Tourism / Hospitality

Education: Secondary

Courses, trainings

Crotalus

Graduated in 2020