



34 years

♀ Female

O Chişinău

TOP Skills

• Negotiation Skills · 2 years

• Customer Service · 4 months

• Data Entry Skills · 4 months

Preferences

• Part-time

Remote

Languages

• Romanian · Native

• Russian · Fluent

• English · Fluent

• **Spanish** · Elementary

Skills

- Data Entry Skills
- Customer Service
- Negotiation Skills
- Communication Skills
- · Team Working

Datele de contact sunt contra cost. Detalii aici: https://www.rabota.md/ro/prices/cv

Sales Representative, Customer Service

About me

I am a highly motivated and sociable person, always striving to learn new things and improve my skills every day.

Work experience

Business Development Manager · Crowdo · Chisinău

June 2023 - October 2024 · 1 year 4 months

- actively looking for new clients and promoting company SEO services via online presentations, chat, emails;
- assisting clients with their queries and helping them to choose the best services and packages for their needs;
- negotiating and closing sales and maintaining customer relationships.

Skills: Negotiation Skills

Business Development Manager ·

DevelopmentAid · Chişinău

September 2021 - March 2023 · 1 year 6 months

- as a business development manager i was responsible for maintaining and growing the company customer base and looking for new prospects;
- promoted company services via online and face to face meetings and assisted clients to use the platform efficiently;
- answered client questions and assisted with their queries;
- maintaining the full sale cycle from start to finish.

Skills: Negotiation Skills

Customer Service Representative ·

Teleperformance · Manchester March 2020 - June 2020 · 4 months

- as a customer service representative i was responsible for answering customer questions and helping them with the registration process;

- maintaining the records in order and completing the client information in the system.

Skills: Data Entry Skills, Customer Service

Desired industry

• Education / Training / Consulting

Education: Higher

Moldova State University

Graduated in: 2012

Faculty: Economic Science

Speciality: Finance

Courses, trainings

Web Design

Graduated in 2023 Organizer: IHub