26 лет
Женский
Кишинев

in

ТОП Навыки

- **Управление Проектами** · *9 месяцев*

Языки

- **Румынский** · Средний
- **Русский** · Родной
- **Английский** · Средний

Навыки

- Decision making
- Problem resolution
- Presentation skills
- Emotional intellect
- Negotiation skills
- Constructive feedback
- Effective communication
- Active listening
- Clear communication
- Pritunl
- Open VPN
- Grafana
- People Force
- Recrutee
- Slack
- Chrome Dev Tools
- Twinkle
- Report Portal

Head of QA

Обо мне

Specialist in Testing, Project and Team Management, with proven experience leading a QA department of 32 people.

Recently expanded responsibilities to Project Management, including end-to- end ownership of project planning, execution, stakeholder communication, and risk management.

Опыт работы

Head of Project Management Department · AquaTrade · Кишинев

Ноябрь 2024 - Настоящее время · 8 месяцев

Aqua Trade is a leader in the distribution of mineral water and soft drinks in the Republic of Moldova.

Project Portfolio Management:

- Formation and prioritization of the holding's project portfolio.

- Evaluation and analysis of project proposals.

- Allocation of resources across projects.

- Monitoring and control of project implementation.

Project Planning:

- Defining project goals, objectives, and expected outcomes.

- Development of project plans, including timelines, budgets, and resources.

- Risk assessment and development of mitigation measures.

Project Organization and Management:

- Formation of project teams.

- Assignment of roles and responsibilities within the team.

- Organization of effective interaction within the team and with customers.

- Monitoring the execution of plans and achievement of project goals.

Project Communication Management:

- Ensuring timely and complete information delivery to all stakeholders regarding

project progress.

- Organizing effective information exchange among project participants.

- Maintaining project documentation.

Project Risk Management:

- Swagger
- Postman
- Confluence
- TestRail
- XRay
- JIRA
- Cross browser testing
- APK Testing
- Mob Testing
- Web Testing
- Testing methodologies
- Types of testing
- Clarity in Expectations
- Feedback Delivery
- Obstacle Resolution
- Team Collaboration
- Conflict Resolution
- Adaptability
- Transparency
- Stakeholder Engagement
- Time Management
- Team Guidance
- Delegation Skills
- Attention to detail
- Resource Management
- Analytic skills
- Mentoring & training skills
- Organization skills
- Strategic Thinking

- Identification and assessment of project risks.
- Development and implementation of risk mitigation measures.
- Ongoing monitoring and control of risks.
Project Closure:
- Evaluation of project outcomes.
- Documentation of experience and lessons learned.
- Preparation of project reports.

Навыки: Управление Проектами

Head of QA · Kivork · Кишинев
Август 2023 - Июль 2024 · 11 месяцев

A product company that develops websites for selling airline tickets and related products. Worked on CRM, Backoffice, Communication systems and directly on the client website.
Leadership and Team Coordination:
- Coordination of QA teams, control of releases and regression testing, checking the use of test coverage
- Holding one-on-one meetings.
- Resolving conflicts between development and QA teams.
- Department resource management.
- Managing the automation team.
- Identifying priority flows for automation in production
Test Management and Quality Assurance:
- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.
- Collecting metrics on regression automation.
- Prioritizing functional areas for testing.
- Tracking and managing defect logs, prioritizing and resolving issues.
- Preparing test reports and providing statistics and analytics on product quality to management.
Documentation and Workflow Management:
- Overseeing the updating of Confluence space.
- Defining workflows for teams.
- Creating onboarding checklists tailored to team directions.
Knowledge Transfer and Training:
- Recording training videos for onboarding and knowledge transfer.
- Creating PDP for Lead QA.
- Creating PDP for Manual QA.
- Conducting technical checks for Lead QA.
- Conducting technical checks for Manual QA.
Recruitment and Staffing:
- Reviewing CVs, conducting interviews, and approving job offers.
Communication and Collaboration:
- Ensuring effective communication between QA and other teams (development, analytics, product management).
- Participating in meetings and discussions, providing feedback and recommendations for process improvements.

QA Lead · Kivork · Кишинев
Декабрь 2022 - Август 2023 · 9 месяцев

Leadership and Team Coordination:

- Coordinating the QA teams, distributing tasks, and monitoring their execution.

- Holding one-on-one meetings.

- Analyzed the situation in the teams, prescribed the workflow and established the process.

Test Management and Quality Assurance:

- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.

- Creation and control of updating traceability matrix.

- Prioritizing functional areas for testing.

- Resource management in teams.

- Tracking and managing defect logs, prioritizing and resolving issues.

- Preparing test reports and providing statistics and analytics on product quality to management.

- Monitoring automated test results

Documentation and Workflow Management:

- Overseeing the updating of Confluence space.

- Defining workflows for teams.

- Creating onboarding checklists tailored to team directions.

Professional Development and Training:

- Recording training videos for onboarding and knowledge transfer.

- Creating PDP for Manual QA.

- Conducting technical checks for Manual QA.

Recruitment:

- Conducting interviews and preparing feedback.

Communication and Collaboration:

- Ensuring effective communication between QA and other teams (development, product management).

QA Engineer · Kivork · Кишинев
Ноябрь 2020 - Декабрь 2022 · 2 года 1 месяц

Software Testing Knowledge and Skills:

- Good knowledge of the types, principles, and methodologies of software testing.

- Good understanding of test design techniques and ability to put them into practice.

- Experience with cross-browser testing, web, mobile, and application manual testing.

- Conducting various types of testing: functional, regression, and API testing.

- Experience of using Chrome Dev Tools.

Test Documentation and Traceability:

- Developing and maintaining test documentation: creating and

updating test cases and checklists.

- Working with a traceability matrix to ensure full coverage of requirements.

- Logging and tracking bugs, ensuring their resolution.

- Updating Confluence documentation: documenting core workflows and functionalities in accordance with project changes.

Release Management and Final Testing:

- Release management.

- Involvement in the preparation and release of new software versions, including final testing before release.

Knowledge Transfer and Training:

- Conducting knowledge transfer sessions for knowledge sharing and training new employees.

- Training new employees and sharing knowledge within the team to enhance overall competency levels.

Collaboration and Communication:

- Closely collaborating with developers and project managers to clarify requirements and resolve identified issues.

- Participating in meetings and discussions aimed at improving product quality.

QA Engineer · Impostar Service SRL · Кишинев
Ноябрь 2018 - Ноябрь 2020 · 2 года 1 месяц

A company developing casino websites and related games. Tested games and various payment systems on websites, mobile applications and APKs.

Manual Testing:

- Manual testing of sites, mobile, and desktop applications.

- Performing in-depth quality assurance, reviewing software, finding bugs,and taking notes on their locations and reproduction steps.

Product Life-Cycle Involvement:

- Included in all product life-cycle stages, working on staging, upload, and production releases.

- Testing products during development to provide the highest quality to clients.

Quality Assurance and Reviews:

- Performing in-depth quality assurance, reviews on software, finding bugs, and taking notes of where they are and how they can be reproduced.

- Making notes of non-technical mistakes, including typos or grammar errors, for the appropriate team and ensuring correct localization of products.

Coordination and Collaboration:

- Coordinating testing activities with the QA Manager and Project Manager.

- Reviewing reports of other QA team members and participating with them in meetings before sending bugs back to programmers.

Bug Management:

- Registration of bugs in the bug tracking system.

- Assisting developers with issue analysis.
Support and Maintenance:
- Supporting main projects by conducting complex daily checks of basic functionalities.

Желаемая отрасль

- ИТ, Технологии