



**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

👤 40 years  
 ♂ Male  
 📍 Chişinău  
 💰 20 000 MDL

## Preferences

- Full-time
- Flexible
- In shifts
- In-house
- Hybrid
- Remote

## Languages

- **Romanian** · Native
- **Russian** · Fluent
- **English** · Fluent

# Customer Service, Front Office Supervisor, Team Leader

## About me

Social Responsibility is a very important diploma to have in the catering industry. Any organization or company that serves or sells alcohol are required by The Licensing and Catering Act to meet the Social Responsibility requirements.

## Work experience

**Front desk Supervisor** · Meininger Hotels · Amsterdam

*November 2018 - September 2023 · 4 years 11 months*

Гостиничный бизнес, обучение новых сотрудников, планирование программ обучения, внедрение новых стратегий, составление графиков, подготовка итогов и бюджетов для бухгалтерского учета.

Работа с широким кругом клиентов (все страны мира), работа с рекламациями и многое другое...

Team leader, front desk supervisor.

Hotel industry, training new employees, planning training programs, implementing new strategies, making schedules, preparing totals and budgets for accounting.

Dealing with a wide range of customers (all countries in the world), handling complaints.

## Desired industries

- Management
- Tourism / Hospitality
- Education / Training / Consulting

## Education: Higher

**ASEM**

*Graduated in: 2007*

Faculty: Economy and International Relations

Speciality: Economy

## **Courses, trainings**

### **Social Hygiene**

*Graduated in 2022*

Organizer: HORECA Netherlands