



38 ani
 Masculin
 Chişinău
 15 000 MDL

TOP Competențe

- **Organization skills** · 1 an
- **Customer Support** · 7 luni

Preferințe

- Full-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Germană** · Elementar

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Customer Support Manager

Despre mine

Knowledge of foreign languages : English fluently (written and spoken), Russian fluently (written and spoken), Romanian fluently (written and spoken), Deutsch (beginner).

- Computer skills: Experienced user (Microsoft Office, Internet, Trados, NetSuite, Salesforce, Zendesk, Jira)
- Personal qualities: Responsible, Leadership Character, High efficiency, Learning fast
- Excellent communication skills
- Excellent command of English
- Excellent Negotiation skills
- A flexible and willing to learn person
- Self-motivated young individual

Experiența profesională

Data Processing Agent · Hegelmann · Chişinău
Ianuarie 2025 - Iulie 2025 · 6 luni

Fulfillment of customer requirements
 Management of surveys and feedback
 Solving technical and customer problems
 Customer guidance

Competențe: Customer Support

Dispatch/Sales Manager · Rhenus · Germany, Munchen

Septembrie 2022 - August 2024 · 2 ani

Organizing entering information
 Negotiation with Drivers and Customers
 Organizing the delivery schedule
 Competențe: Organization skills

Customer Support Manager · ExpertWare ·

Chişinău

Martie 2017 - Septembrie 2022 · 5 ani 7 luni

Site management

Fulfillment of customer requirements

Management of surveys and feedback

Solving technical and customer problems

Customer guidance

Resolution of incoming tickets

Tools: Salesforce, NetSuite, Zendesk, Jira

Sales Manager · Smart Business Solutions Group · Chişinău

Ianuarie 2015 - Februarie 2017 · 2 ani 2 luni

Cold calling

Financial Consultation

Client leading

Manager on Benquets · Conrad Dubai Luxury Hotel · Dubai

August 2013 - August 2014 · 1 an 1 lună

Team leader

Manage tasks

Organization of the workflow process

Solving problems that arise with customers

Manage Deliveries

Administrative processes

Dispatch · Miracle Movers · Chişinău

August 2011 - Noiembrie 2012 · 1 an 4 luni

Organizing entering information

Negotiation with customers and drivers

Organizing the delivery schedule

Domeniul dorit

- Call-center / Back-office

Studii: Superioare

Universitatea de Studii Europe e a Moldovei

Absolvit în: 2011

Facultatea: Limbi Moderne

