



of Masculin

O Chişinău

☐ 30 000 MDL

Preferințe

• Full-time

Limbi

• Română · Fluent

• Rusă · Fluent

• Engleză · Comunicare

Datele de contact sunt contra cost. Detalii aici: https://www.rabota.md/ro/prices/cv

Technical Support Agent

Despre mine

II am an GDS specialist with holistic knowledge of the system in airline ticketing, software and hardware skills. I am also experienced in hotel field as guest relation/receptionist

representative

My hobby is computer games, traveling, and watching thrillers movies.

GDS Travel Network

Customer Support Assistance

ARC knowledge

Software and Hardware Abilities

Refunds and Exchange

Airline Communication

Experiența profesională

Technical Support Agent · Kivork · Chişinău

Octombrie 2021 - Prezent · 4 ani 1 lună

Refund of the airline tickets

Exchange of the airline tickets

Issuing the brand new ticket's

Speacial Assigments.

Understanding of the carrier fare rules (contracts)

Schedule Change Agent · Kivork · Chisinău

Ianuarie 2020 - Octombrie 2021 · 1 an 9 luni

Communication with the customers and the airline companies.

Solving the issues

Patience and a Positive Attitude

Refund and exchange of the airline tickets.

Guest Relation · Spice Hotel &SPA

Iunie 2017 - Octombrie 2017 · 4 Iuni

Solving the customers issues.

Party and Events planning Extra Service assistance (car rent, guiding, upgrading the room

Waiter · Spice Hotel &SPA

Iunie 2015 - Septembrie 2015 · 4 Iuni

Serving the clients within the VIP Restaurant.

Clean maintenance at work.

Knowledge of foreign languages (Russian, English,

Turkish).

Kindness in communication and help.

Active and energetic with colleagues and clients.

Studii: Superioare

Institute of International Relations of Moldova |

Absolvit în: 2019

Facultatea: Limbi Moderne

Specialitatea: Traducator Simultan/Consecutiv

College of Microelectronics and Computing

Absolvit în: 2014

Facultatea: Masini si aparate de uz Casnic

Specialitatea: Technician