



37 ani
 Feminin
 Chişinău
 20 000 MDL

TOP Competențe

- **Commercial Aviation** · 7 ani
- **Aviatie** · 7 ani
- **Cargo** · 4 ani
- **Team work** · 4 ani
- **Transport** · 4 ani
- **Operațiuni Logistice** · 4 ani

Preferințe

- Full-time
- Hibrid (Oficiu/Acasă)
- Remote

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent

Permis de conducere

Categorie: A
 Cu automobil personal

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

HR, office manager, PR, management, logistics and merchandising

Despre mine

- Excellent interpersonal skills, ability to work well with others in both supervisory or support staff roles under pressure
- Good communication
- Innovative, quick learner, ability to adapt to new challenges
- Ability to work independently or as part of a team
- I'm self-motivated, reliable, good-mannered, mind and heart opened, flexible, adaptable, friendly and good speaker
- I am looking for an opportunity of being a member of an organization, with strong practices and policies, which will allow me to build up a right brand promise or customer service standards, which treats customers, employees and stakeholders equally, motivate my-self of being an engaged employee with a right attitude towards my position, for bringing back to the company more loyal customers.
- Dispatcher, trucking industry US market
- VIP personal assistance
- Logistics and Merchandising
- Supervising and Leading
- Aviation, In Flight service and Security
- Standard Operating Procedures In Flight
- Fashion terminology trainings
- History of fashion
- Fashion designers and Houses
- Textile and leather knowledge
- Luxury Goods knowledge
- Art of selling trainings
- Gemological Institute of America, Diamond Grading
- System, Jewellery accredited professional

Experiența profesională

Dispetcher · UTL Logistics · Chişinău

Februarie 2021 - Prezent · 4 ani 10 luni

Direct dealing with brokers, paperwork and updates
 Booking loads for open deck type of trailers (RGN)

Direct communication with drivers
Registering loads on our internal platform
tracking, monitoring loading-unloading and updating both parties during transit
Hauling Over sized freight which requires states permits, escorts, route surveys, escorts within US states
US market

Competențe: Cargo, Team work, Transport, Operațiuni Logistice

Cabin Supervisor, Business Class Cabin Crew · Emirates Airlines · UAE, Dubai

Mai 2013 - Septembrie 2020 · 7 ani 5 luni

- responsible for proving the highest level of service to customers in First and Business Class cabin
- ensure standards of safety, emergency and security practices are provided in line with corporate and civil aviation rules and regulations
- Briefing and documentation check out of the operating crew
- thoroughly prepare for each flight, updating with the latest onboard update and communications to ensure safety and service delivery are consistent and delivered to my operating team
- Special Flight instructions or procedures update
- supervising the team and the cabin
- Direct interaction with Flight Dispatchers, Flight Catering and On Ground Team, On Ground Medical team
- in flight and post flight reports, Voyage Reports, Medical Reports, Incident Reports, Customers Complaints and Crew In Flight Performance
- personally introduce self to each Business Class customer, onboard service and products
- pay special attention to High Value customers and those with special needs
- provide information and of known delays, diversions or disruptions
- act as a brand ambassador by displaying immaculate image and uniform standards
- contribute as an active and supportive team member
- take direction from the Purser, support decisions and act in accordance with the chain of command
- actively promote Duty Free, ensure sales comply with company policies and regulations

Competențe: Commercial Aviation, Aviatie

Merchandising and Logistics · Mouawad Group L.L.C., UAE, Dubai · UAE., Dubai

Aprilie 2012 - Mai 2013 · 1 an 1 lună

- Gemological Institute of America accredited courses, precious stones and metals knowledge
- placing manufacturing orders, shipments, delivery, stock

keeping and supply

- launching of new collections
- Watches, types of movements and types of display knowledge
- VIP customers assistance
- Sotheby's and Christie's Auctions, New York
- Logistics, watches, movements, straps manufacturing, Swiss Factory
- daily opening and store closing procedures
- daily briefing, responsible for following the company's policies and procedures within the team
- visual merchandising and display, being trained by brand's international visual merchandiser

Lead Hostess · Jawad Group L.L.C., Jamies Italian · UAE, Dubai

Ianuarie 2011 - Aprilie 2012 · 1 an 4 luni

- Meeting, Greeting, assistance
- react responsively to and exceeds customer requirements in a friendly and approachable style
- Bookings and Reception
- responsible for keeping the bar stocked with supplies
- daily briefing, responsible for following the company's procedures and policies within the team
- reporting to floor manager daily
- cashiering duties

Senior Sales Consultant · Calvin Klein, Cleveland Mall, Ohio, USA · Cleveland

Aprilie 2009 - Noiembrie 2011 · 2 ani 8 luni

- sales associate, frequenting special trainings for customer service improvement
- monthly/yearly targets
- visual displays
- daily stock counts
- store opening/closing procedure
- seasonal presentation, trainings for the new collections
- trends, collections knowledge
- textiles, leather knowledge

Domeniul dorit

- Logistică / Transport

Studii: Superioare

Academy of Economic Studies of Moldova

Absolvit în: 2010

Facultatea: World Economy, International Economical Relations and International Trades

Specialitatea: Economist

University of Moldova

Absolvit în: 2007

Facultatea: Philology

Specialitatea: Baccalaureate, Philologist

Cursuri, training-uri**Standard Operating Procedures and Emergency**

Absolvit în 2020

Organizator: Emirates Airlines

Gemological Institute of America accredited courses, precious stones and metals

Absolvit în 2013

Organizator: Mouawad Group L.L.C

Fashion Houses, Terminology, Art of Selling Technic, Luxury Goods and Brands, Trends, POS and Appraisal

Organizator: Calvin Klein, USA