



of Masculin

O Chisinău

□ 13 000 MDL

Preferințe

• Full-time

Limbi

• Română · Fluent

• Rusă · Fluent

• **Engleză** · Comunicare

Permis de conducere

Categoria: B

Cu automobil personal

Datele de contact sunt contra cost. Detalii aici: https://www.rabota.md/ro/prices/cv

Technical Support

Despre mine

Computer skills
Software Troubleshooting & Problem Solving
Technical Support
Ability to Learn New Software and Hardware
Operating Systems XP, 7, 10

Experiența profesională

Technical Support Engineer · I.P. "Agenţia Servicii Publice" · Chisinău

Martie 2019 - Iulie 2020 · 1 an 5 Iuni

Technical Support Responsibilities:

Identifying hardware and software solutions.

Installation and configuration sowftware and OS Windows.

Manage with Active Directory.

Troubleshooting technical issues.

Diagnosing and repairing faults.

Resolving network issues.

Installing and configuring hardware and software.

Speaking to customers to quickly get to the root of their problem.

Talking customers through a series of actions to resolve a problem.

Following up with clients to ensure the problem is resolved.

Managing multiple cases at one time.

Studii: Superioare

Technical University of Moldova

Absolvit în: 2013

Facultatea: Faculty of Computers, Informatics and

Microelectronics

Specialitatea: Applied Informatics