



30 ani
 Masculin
 Chişinău
 30 000 MDL

Preferințe

- Full-time
- Remote

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Franceză** · Mediu

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Dispatcher remote

Despre mine

- Possess strong commitment to team environment dynamics with the ability to contribute expertise and follow leadership directives at appropriate times
- Thrive in a team environment and work well with others
- Enjoy working as a team member as well as independently
- Respecting others' points of view through engagement and interest.
- Using relevant knowledge, know-how, and skills to explain and clarify thoughts and ideas.
- Listening to others when they communicate, asking questions to better understand.
- Easily interact with people
- Don't break under pressure
- Dealing with difficult customers
- Able to work with a big amount of information

Experiența profesională

Dispatch assistant · Glorificator · Chişinău

Septembrie 2020 - Prezent · 4 ani 10 luni

Prepare the jobs for the drivers
 Prepare their trips and schedule
 Work with electronic logbook
 Confirm customers with their pick ups and drop offs time
 Arrange helpers for the drivers all across Canada

Sales agent, Customer support · Glorificator · Chişinău

Aprilie 2019 - August 2020 · 1 an 5 luni

- preparing offers for the customer.
 - answering calls and e-mails on a daily basis.
 - providing assistance to the customers
 - resolving any incoming issues or misunderstandings.
 - working on the Canada market
- Effectively present companies' services over the phone, email and livechat

Prepare accurate moving estimates and follow pricing guidelines
Perform follow-ups (by telephone, email, and sms) on pending estimates and quotes
Maintain direct contact with customers to answer questions and resolve issues prior to the move
Provide customer support services to booked customers
Keep an accurate and detailed record of actions taken
Achieve and exceed daily and monthly booking targets

Lead generator · Development Aid · Chişinău

August 2018 - Ianuarie 2019 · 6 luni

- Planning and preparing presentations
- Communicating development services to prospective clients
- Guiding Clients and/or Prospects to the Database & making online and/or on phone / video conference presentations on how to use the portal
- Selling the service and make new clients
- After Sale follow up

Summer Work- Waiter · Mayor Capo di Corfu · Corfu

Iunie 2017 - Septembrie 2017 · 4 luni

Taking orders from customers
Speaking with native english speakers, from UK,USA

Domeniul dorit

- Logistică / Transport

Studii: Superioare

Alecu Russo , Balti State University

Absolvit în: 2018

Facultatea: Letters

Specialitatea: Translator English- French