



2 37 years

් Male

O Chisinău

□ 6 000 MDL

Preferences

• Full-time

Languages

• Romanian · Fluent

• Russian · Don't know

• Italian · Fluent

• English · Fluent

Driving licence

Category: B
With personal auto



Product specialist, operator call center

About me

Fishing, Travelling, Music Composing. Leadership, coordination, teambuilding, administration

Work experience

Operator Call Center · Concentrix Belfast · Belfast January 2015 · July 2015 · 6 months

The job resume answer the phonecalls in Italian language and offer technical support for bluetooth audio devices like headsets.

Operator Call Center · Contact Center RO S.R.L., Cluj-Napoca · Cluj-Napoca August 2013 - August 2014 · 1 year 1 month

The job resumed to taking phonecalls in Italian language, to interview individuals and companies from Italy, and register the informations in the internal system.

Operator Call Center · SYKES Enterprises Eastern Europe S.R.L., Cluj-Napoca · Cluj-Napoca September 2012 - August 2013 · 12 months

The job resume answer the phonecalls in Italian language and offer technical support for Smartphones and Tablets and register the informations in the internal system.

Education: Secondary

Istituto Maurizio Eula Racconigi Superiore", Italy;

Currently studying

Speciality: Mecanic Industrial

Courses, trainings

Empathy Course

Graduated in 2013

Organizer: Sykes Enterprises

Sound Designer Course

Graduated in 2009

Organizer: IAL Piemonte Torino

IT Course in Microsoft Word and AutoCAD

Graduated in 2006

Organizer: Istituto Maurizio Eula Racconigi Superiore